



The safety of our Members, Guests, and Staff is our primary concern as we navigate COVID-19 together.

Commitment to Communication

The Board of Governors of Bald Head Island Club, Inc. and the Board of Directors of Shoals Overlook, Inc. resolve that in the interest of public health and transparency, we will publicly disclose any positive test result among our employee team. This disclosure will be general in nature to protect the right to privacy of our employees in accordance with prevailing laws. Upon the notification of a positive test result we will immediately contact the Brunswick County Health Department and promptly submit to their direction any necessary steps that may follow. Members, Guests and Guest Members of the Bald Head Island Club, Inc. and Shoals Club on Bald Head Island, LLC should be aware that response measures may necessitate the temporary closure of some facilities and amenities. It is our desire to maintain to the best of our ability a comprehensive member experience which includes all dining facilities and amenities of the clubs. To that end we will endeavor to reopen any affected area as quickly as the safety and security of our members and employees allow.

COVID-19 Positive Case Event

We have been alerted that an outside contract employee who worked at the Bald Head Island Club on Sunday, June 21 from 11am to 9pm just tested positive for COVID-19. She worked as a Server Assistant on the Palm Terrace, Grill Terrace, and Palm Room. She was asymptomatic when she worked at the club on Sunday. She wore a mask the entire time she was on the Palm Terrace, Palm Room, Kitchen, transport cart and Ferry ride. The other staff she worked with all wore masks.

We have conducted our own contact tracing investigation and have identified two employees that may be at risk for potential exposure. The contract worker did not wear a mask during her employee meal break in the Ocean Room when she ate at a table near one other employee. We have sent that employee for testing and they are now quarantining pending results. She also pulled her mask down to speak with another employee in closer range than six feet, and we have sent that employee for testing, and they are now quarantining pending results. She did not visit any other areas of the club. We contacted the health department. A

contract tracing case worker had already been assigned. They commended the club on our follow up and commented that it was a low risk exposure event.

We will begin notifying members who dined outside on the Palm Terrace and Palm Room on Sunday of the situation and will let them know that she wore her mask, worked outside most of her shift, washed her hands repeatedly, had very brief interaction with other people, was asymptomatic, and the Health Department considers it a low risk event.

In addition to all PPE protocols being followed, masks worn, hands washed, and safe social distancing being in effect, the entire Clubhouse, Horizons, and Golf and Recreation areas were professionally disinfected with weekly surface spray treatment after the weekend.

If either quarantining club employee tests positive, they will need to quarantine for 14 days, and we will initiate additional safety protocols. These will include sending additional staff who had potential contact to be tested and quarantine while waiting for results, which typically takes four days. This may result in a temporary interruption of our Palm Terrace, Palm Room, or other club amenity operating schedules.

North Carolina Face Coverings Required - Phase II Continues through July 17

Governor Cooper has implemented Face Coverings Required statewide in public settings where social distancing is not possible.

1- We will remind all Members and Guest Members of the requirement to wear a mask to enter the club facilities. We will have extra masks in the Clubhouse, Horizons, and Golf Shop for those who may have forgotten theirs.

2- Face coverings must be worn safely, covering both nose and mouth.

3- Per Governor's Order, face coverings must be worn anytime you may come within six feet of another person as you move about the club facilities.

4- Face coverings may be removed when you are seated in a restaurant. You must put them back on when you leave your chair to move about the facilities.

5- Face coverings must be worn when social distancing is not possible, in lines, groups, or when you are passing closely to people. They are not required when swimming in the pool, but you must maintain safe social distance from non-family members. Face coverings may be removed in your chair at the pool deck.

6- Face coverings are not required during outdoor exercise if safe social distancing is being practiced.

7- Per the Governor's Order, children under 11 and those with a documented qualifying medical condition are exempt from wearing masks; but must maintain a safe social distance from others.

North Carolina Phase II has been extended through July 17. Limited capacity in restaurants and pools will continue. Reservations are required for all restaurants and pools as seating is limited and demand is high. The ClubNow App is the fastest way for members to make dining and pool reservations. Outdoor special events are limited to 25 people.

Most importantly, if you are sick, have symptoms, or have a temperature, or you have had unsafe exposure to someone that has tested positive, please remain quarantined and do not visit the Club.

There will be some understandable frustration with the Governor's Order for face coverings and safe social distancing capacity in Phase II. The capacity limitations will make it challenging to allow everyone to use the club when and how they want. We will do everything we can to establish procedures to manage equitable access; ultimately it will be up to everyone to be kind, patient and thoughtful.

Thank you for your patience and support of the Bald Head Island Club.

David Sawyer

CEO

The Bald Head Island Club